

From: Easterling, Deborah
Sent: Friday, March 09, 2018 8:49 AM
To: 'Jill Pierce'
Subject: RE: York County - Letter of Protest - Docket 2017-292-WS

Dear Ms. Pierce,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2017-292-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can also follow Docket No. 2017-292-WS at this link: <https://dms.psc.sc.gov/Web/Dockets/Detail/116450>.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling
Executive Assistant
Public Service Commission of South Carolina
803-896-5133
Sign up for Meeting Agenda Alerts: Text **PSCAGENDAS** to **39492**

From: Jill Pierce [mailto:jill.pierce@psc.sc.gov]
Sent: Thursday, March 08, 2018 9:27 PM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: York County - Letter of Protest - Docket 2017-292-WS

To whom it may concern,

Please see the attached letter of protest related to docket 2017-292-WS for Carolina Water Service (DBA Utilities, Inc.) rate case to increase rates.

Please advise of next steps or additional escalation point.

Regards,
Jill Pierce



* Required Fields

Date: * 3/5/2017

Letter of Protest
in Docket 2017 - 292 - WS

Protestant Information:

Name * Jill Pierce

Mailing Address *

City* Clover

State* SC

Zip * 29710

Phone *

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a current customer of Carolina Water Service/ Utilities Inc. and do not support the rate increase sought in Docket 2017-292-WS

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

My protest relates to the price and service provided by Carolina Water Service/ Utilities Inc. Our current water rates are currently unacceptably high - among the highest 10% of the entire United States. I disagree with any prospect of an increase for any reason. There have been several occasions of report leaks and/or water lines breaks - one in particular in the summer of 2017 within my neighborhood - where an active leak at an underground street location was reported to be running water creating a small creek for over 22 days before anyone came to look at it or fix. Several reports were provided to Utilities Inc. with no repair, likely resulting in wasted water of an unknown volume - this contributes to higher water rates.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

I am willing to make an appearance and offer sworn testimony. I am unable to attend hearings in my area at the provided dates as I travel for work during the week, preventing local availability

RECEIVED

MAR 11 9 2018

**PSC SC
MAIL / DMS**